

Innovation Good Practices: Submission Report

Please complete the template below (maximum 1-2 pages):

Title of the Innovation Good Practice: Cameras in police vehicles integrated system	Answers
Definition of the new product, service... and the problem, opportunity or necessity detected	The system applies mobility technologies for city security, through the use of cameras and TabletPC in police vehicles, providing the wide range of functionalities that these elements can offer.
Desired Benefits/Results (Leading and/or Lagging Indicators) for the introduction of the Good Practice, e.g. Economic. Stakeholder satisfaction. Prestige/Image. Process performance.	Benefits <ul style="list-style-type: none"> ● Economic: existent equipment reuse, which produces costs savings. ● Stakeholder satisfaction: system acceptance among the users since it is a tool for making easier the police job and provides more security for the policemen. ● Prestige / Image: Madrid Police Force modernization by applying IT technologies to police labour. ● Process performance: Increases the processes agility by online accesses to number plate data bases.
<p>Approach(es) undertaken:</p> <p>Have you explored how, and/or, if, others do it? How did you analyse your current competence level to identify any gaps? How did the creation of the innovation evolve e.g. new idea generation process, pilots, iterations... People participation: How many? The role of Leaders/Champions Engagement of Partners/Suppliers, if relevant? Specific training required/given</p>	<p>It is an innovative system that leads Madrid Police Force to become pioneer in this filed.</p> <p>One of the design premises was the reuse of the installed equipment like the number plate OCR capture system and the tabletPC in the vehicles. So the new system adds the functionality of video transmission of the cameras installed.</p> <p>There are three departments involved in the project team: 2 from IT departments and police operative staff.</p> <p>The designed system is friendly user oriented. When the system is installed in the vehicles there is a practical session for the use of the system to the policemen in charge of the vehicle.</p>
<p>Implementation plan for the Innovation Good Practice:</p> <p>Where was it implemented? How? Why there?</p>	The system has been installed in 122 vehicles (the ones that have camera and TabletPC)
<p>Assessment & Refinement of the Innovation Good Practice:</p> <p>What results/benefits were achieved? How did they compare with the desired Benefits/Results mentioned above? Expected/Unexpected Benefits/Results? What changes to further improve the Innovation Good Practice have you initiated/plan to initiate?</p>	During 2010 first semester, the system ha captured 404,646 number plates; 1,693 of them were stolen number plates. The police recovered 90 vehicles and 750 stolen documentations.